

IDERA

# IDERA ER/Studio

## Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



Senior Consultant with 501-1,000 employees

it\_user277026

### VALUABLE FEATURES

Reverse and Forward Engineering are very important. The former provides a facility to generate the overall design from an existing database. The latter allows the user to 'round-trip' changes from the model to a database so as you make changes these result in actual physical changes to the database structure.

### IMPROVEMENTS TO MY ORGANIZATION

It allows for maintaining a data dictionary, to enforce naming standards, and has a built-in macro facility to make it easier to do complicated, repetitive tasks quickly and easily.

### ROOM FOR IMPROVEMENT

The print facility is a little lacking. It can be trying at times to get that perfect ERD printed on a plotter.

### USE OF SOLUTION

I started using ER/Studio in 2003 - so about 12 years.

### DEPLOYMENT ISSUES

No issues encountered.

### STABILITY ISSUES

No issues encountered.

### CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: Very good. They're pretty easy to work with. Technical Support: Excellent. Over the years as I've had problems with their products I always get the same employee - a great guy who knows the product.

## **PREVIOUS SOLUTIONS**

I've used them all (I think). CA's ERWin is probably the nearest competitor. ERWin works OK, but at that time was \$4,500 a seat vs. \$1,800.00. It was no contest.

## **INITIAL SETUP**

It's very easy to get started. Anyone who can install a software product to a laptop or PC can install ER/Studio.

## **IMPLEMENTATION TEAM**

It was done in-house.

## **ROI**

We haven't calculated the **ROI**.

## **OTHER ADVICE**

There are only a few companies providing enterprise grade products in this area and Embarcadero is one of three. I think it's the best due to pricing and good overall support. It has the main features needed for this kind of work and is often seen as a leader.

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