

IDERA

IDERA ER/Studio

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Administrador de Datos at a non-tech company with 5,001-10,000 employees

it_user738693

WHAT IS MOST VALUABLE?

This application does a lot of things, as do competitor products, but the main reason to go with this product was the ability to create many automations, where we can improve our work and our process.

HOW HAS IT HELPED MY ORGANIZATION?

Organization, security, centralization.

WHAT NEEDS IMPROVEMENT?

The product is pricey.

FOR HOW LONG HAVE I USED THE SOLUTION?

About four years.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

Sometimes our version is a little unstable. But I think this problem occurs because our version is old. We are in the migration process to the current version.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Very good. When we need, they respond to us quickly.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

I didn't use other solutions in my work, only in tests.

HOW WAS THE INITIAL SETUP?

A support member in my company helped with the initial installation.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

The product can have a high price.

WHICH OTHER SOLUTIONS DID I EVALUATE?

Yes. erwin and ePower.

WHAT OTHER ADVICE DO I HAVE?

Talk with other people before purchasing to learn about their experience with the product.

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