



# OpServices OpMon

## Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

---

## Review by a Real User

Verified by IT Central Station



Diretor de Tecnologia with 51-200 employees

**it\_user212754**

### **WHAT IS MOST VALUABLE?**

Easy configuration Dashboards Pre-configured templates for applications, and databases, etc. Reports in one click Real time management Discovery

### **HOW HAS IT HELPED MY ORGANIZATION?**

As a consulting company we implement management solutions to a large variety of companies after working with OpMon our project time was reduced and we can offer a different solution to each customer.

### **FOR HOW LONG HAVE I USED THE SOLUTION?**

I've used it for 10 years.

### **WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?**

No issues encountered.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

No issues encountered.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

No issues encountered.

### **HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Customer Service: Very good. Technical Support: Very good, any question or issue can be solved by the support team in a short amount of time.



**WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

We have worked with OpMon since Aquilatech was started.

**HOW WAS THE INITIAL SETUP?**

The initial setup is very simple and you can have the solution up and running in a few hours.

**WHAT ABOUT THE IMPLEMENTATION TEAM?**

We do both kinds of implementations without any problems.

**WHAT WAS OUR ROI?**

We have a different ROI for each project.

**WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?**

In our business model the costs of setup and day-to-day activities are different for each project.

**WHICH OTHER SOLUTIONS DID I EVALUATE?**

We worked with management solutions from CA and HP before we selected OpMon as our management tool.

Learn more: [Read 0 reviews of OpServices OpMon](#)