



Opsview Monitor

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



System Administrator with 501-1,000 employees

it_user369381

WHAT IS MOST VALUABLE?

There are several valuable features for us, including ease of configuration of monitoring of new hosts/services, worker redundancy and load balancing, and the fact that it's compatible with the plethora of existing Nagios plugins available on the web.

HOW HAS IT HELPED MY ORGANIZATION?

We have been able to drastically scale up and out our monitoring, after coming from a vanilla Nagios monitoring.

WHAT NEEDS IMPROVEMENT?

We are starting to hit the limits of how we can scale out. While the UI has always been snappy, it can take about 30 minutes from committing a configuration change to when that change is apparent in the UI, for example adding a service check to a host.

FOR HOW LONG HAVE I USED THE SOLUTION?

We've used it for three years.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

During deployment, we were required to perform some database tuning, but there were no show-stopping issues otherwise.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

Previously, an upgrade brought about some issues of instability. We were able to work through them, though, with the help of Opsview support.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

We are just starting to reach the limits of scalability. We have ~3,500 hosts and ~40,000 services.



HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: Customer service is very good. They're quick to respond and persistent when working through a major issue.

Technical Support: The technical reps know the product well.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

We previously used Vanilla and Nagios. We needed a solution that was scalable but still supported our existing plugins.

HOW WAS THE INITIAL SETUP?

The initial setup was somewhat complex, particularly importing our existing Nagios configuration into Opsview. We also deployed with several worker nodes.

WHAT ABOUT THE IMPLEMENTATION TEAM?

Deployment and management is done entirely with our in-house team.

WHICH OTHER SOLUTIONS DID I EVALUATE?

I believe we also looked at Nagios XI.

WHAT OTHER ADVICE DO I HAVE?

Take the opportunity to review all of your monitoring policies if you decide to migrate to this product.

Learn more: [Read 0 reviews of Opsview Monitor](#)