



Portnox CORE

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Network Engineer at a financial services firm
with 5,001-10,000 employees

it_user150309

VALUABLE FEATURES

The ability of the product to search the entire network and know what you have hidden on your network.

IMPROVEMENTS TO MY ORGANIZATION

For tech support, most of the time they do not need to ask the IP address of the client since they see it in portnox.

ROOM FOR IMPROVEMENT

The GUI and the knoxer remote site functions.

USE OF SOLUTION

2 years

DEPLOYMENT ISSUES

Yes, it didn't block rogue devices in 90 seconds, it took 6 minutes, but they fixed it. Besides that, there were a few security issues they fixed.

SCALABILITY ISSUES

It can't work fully redundant.

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: High level and good customer service. Technical Support: They have good tech support, but have room for improvement.



[Read 3 reviews of Portnox CORE](#)

INITIAL SETUP

Before you choose portnox, make sure that it supports all of your needs.

OTHER ADVICE

It's a good product but needs improvement.

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