



# Stonebranch Universal Automation Center

## Review From A Customer



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## Review by a Real User

Verified by IT Central Station



User

**reviewer951501**

### **WHAT IS OUR PRIMARY USE CASE?**

Scheduling Linux and Windows tasks from a 3rd party scheduler running on IBM z System. Integrating mainframe workload with distributed ones.

### **HOW HAS IT HELPED MY ORGANIZATION?**

Provided us with a central overview of our Linux and Windows agents and the ability to monitor the exact software-versions of the installed agents.

### **WHAT IS MOST VALUABLE?**

Agent overview with clustering, monitoring and filtering the different operating systems and/or software versions.

### **WHAT NEEDS IMPROVEMENT?**

Dealing with customer requirements and enhancements. The process now is a little bit non-transparent.

### **FOR HOW LONG HAVE I USED THE SOLUTION?**

Three to five years.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

The product is very stable. When problems occurred, they were due to the environment and not the product itself.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

Can be scaled.



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### **HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Customer service and technical support are very good and have quick reaction times.

### **HOW WAS THE INITIAL SETUP?**

Initial setup is straightforward but finding the optimal settings is not always trivial.

### **WHICH OTHER SOLUTIONS DID I EVALUATE?**

IBM zCentric

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