



VMware SRM

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Senior Systems Engineer at a media company with 501-1,000 employees

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WHAT IS MOST VALUABLE?

Ability to support DR.

HOW HAS IT HELPED MY ORGANIZATION?

We have a fully functioning DR environment.

WHAT NEEDS IMPROVEMENT?

The setup documentation needs to be improved greatly.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

Only the fact that I had scour the Internet to find the proper setup information.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

No issues encountered.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No issues encountered.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: Average. Technical Support: Well the tech I spoke to did not know how the setup should be implemented, until I found the literature myself.



[Read 4 reviews of VMware SRM](#)

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

Did not use a previous solution.

HOW WAS THE INITIAL SETUP?

Complex - settings for the sql db were not documented - had to search a lot for those.

WHAT ABOUT THE IMPLEMENTATION TEAM?

I implemented the product.

WHAT WAS OUR ROI?

Very good - we have a DR platform that we've tested with a live production workflow.

WHICH OTHER SOLUTIONS DID I EVALUATE?

No others were evaluated.

WHAT OTHER ADVICE DO I HAVE?

Gather the proper setup information.

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