



# VMware vSphere

## Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



Technical lead - Infrastructure Consulting / Transformation at a tech services company with 1,001-5,000 employees

**it\_user285072**

### **WHAT IS MOST VALUABLE?**

DRS HA vMotion vConverter Distributed switch

### **HOW HAS IT HELPED MY ORGANIZATION?**

This product has help to reduce the number of physical x86 servers from 500 to 150. This has saved server hardware costs, data center floor space, power, and cooling. This has significantly reduced the CAPEX cost.

### **WHAT NEEDS IMPROVEMENT?**

It needs to be easier to integrate with open cloud.

### **FOR HOW LONG HAVE I USED THE SOLUTION?**

I've used it for nine years.

### **WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?**

Deploying the older v3 and v3.5 had lots of issues, but the more recent v4, v5, and v5.5 version are much easier to deploy.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

The product is stable.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

No issues encountered.



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**HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Customer Service: VMware has good customer service. Technical Support: It's good.

**WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

I have not had to switch.

**HOW WAS THE INITIAL SETUP?**

It's straightforward.

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