



Code42 Next-Gen DLP

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Customer Support Technician with 501-1,000 employees

customer274059

VALUABLE FEATURES

Restore function

IMPROVEMENTS TO MY ORGANIZATION

We no longer worry about viruses like Cryptolocker or Cryptowall. If an infection happens, and it has, and will happen again, we don't experience data loss. The most time we spend is identifying the source of the infection. Servers are backed up with CrashPlan and users data is backed up with CrashPlan. We just clean the infection, restore the data and we are done.

ROOM FOR IMPROVEMENT

Minimal to no data loss, and a lot of time saved as well as user peace of mind.

USE OF SOLUTION

2 years

DEPLOYMENT ISSUES

At first, but we got excellent assistance from top tier support at Code42 and all issues we resolved quickly.

STABILITY ISSUES

No

SCALABILITY ISSUES

No



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CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: Excellent Technical Support: Excellent

PREVIOUS SOLUTIONS

Yes; unreliable

PRICING, SETUP COST AND LICENSING

It is not cheap, but when you can restore thousands of hours of work without issue, it does not matter so much.

OTHER ADVICE

CrashPlan is one of the top three software implementations I have ever been involved with in 15 years. It makes my job easier. It makes the users jobs easier. I have seen users almost break down and cry tears of joy because we were able to restore critical documentation with years of research so quickly. It makes us in IT support look good.

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