



HPE Ethernet Switches

Review From A Customer

HPE Ethernet Switches

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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Network Analyst at a healthcare company with 51-200 employees

Craig Burchfiel

WHAT IS MOST VALUABLE?

Online monitoring

HOW HAS IT HELPED MY ORGANIZATION?

The solution has saved me time configuring the network.

WHAT NEEDS IMPROVEMENT?

Products always have room for improvement but nothing specific.

FOR HOW LONG HAVE I USED THE SOLUTION?

I have been using the solution for 2 years.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

No.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

No.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: 5/5 Technical Support: 5/5

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WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

The configurations were more friendly, but most of all price point.

HOW WAS THE INITIAL SETUP?

The initial setup was straightforward.

WHAT ABOUT THE IMPLEMENTATION TEAM?

We implemented in house.

WHAT WAS OUR ROI?

Our ROI is unknown at this time.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

Our day-to-day cost is pennies a day.

WHICH OTHER SOLUTIONS DID I EVALUATE?

We evaluated Cisco.

WHAT OTHER ADVICE DO I HAVE?

HP has great support; customer service means a lot in our business.

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