



**IBM.**

# IBM API Connect

## Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



Architect at Ness Technologies

it\_user229782

### WHAT IS MOST VALUABLE?

V3 is way better than v2, and v4 has further improvements. We have the ability to secure, control, transform, catalogue and optimize access to our APIs for external and internal partners and developers.

### HOW HAS IT HELPED MY ORGANIZATION?

The APIs are exposed to B2B partners in a secured, and better way. Internal re-usability of APIs are encouraged by cataloguing all the APIs.

### WHAT NEEDS IMPROVEMENT?

It lacks the ability for billing and metering the API usage to invoicing in v3, however, v4 does have this. Automation of deployments is needed.

### FOR HOW LONG HAVE I USED THE SOLUTION?

We've used it over a year, v3 was purchased in Q2, 2014.

### WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

Manual steps for deployment is needed.

### WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

No issues encountered.

### WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No issue with scalability as the run time for API Management is proven and time tested i.e. Datapower which all fortune 1000 companies use.

## **IBM. IBM API Connect**

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### **HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Customer Service: The IBM customer rep was very helpful in the POC phase, and helped us escalate custom/new features which we requested. Technical Support: It's excellent.

### **WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

No other product was used, and the service was just exposed by Datapower.

### **HOW WAS THE INITIAL SETUP?**

Initial setup was straightforward as 50% of the solution was already in place. IBM API runs on IBM Datapower so the setup was only needed for IBM API Management itself.

### **WHAT ABOUT THE IMPLEMENTATION TEAM?**

We did it in house using the same set of Datapower developers supported API Management.

### **WHICH OTHER SOLUTIONS DID I EVALUATE?**

We also looked at WS02 which was way too complex and needed almost 14-15 VMs to run. As we had Datapower, it was a natural choice for us.

### **WHAT OTHER ADVICE DO I HAVE?**

If the customer is already using IBM Datapower then it is a no brainer that IBM API Management will complement their existing investment.

Learn more: [Read 8 reviews of IBM API Connect](#)