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# IBM Softek TDMF

## Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



Deputy Manager- Datacenter & Cloud with  
10,001+ employees

**it\_user150294**

### **VALUABLE FEATURES**

TDMF has a tunable parameter called CHUNKSIZE that affects many things within the product.

### **IMPROVEMENTS TO MY ORGANIZATION**

We were using MS Robo Copy for Data Migration wherein lot of manual efforts were required and it was not suited for large data migrations. TDMF resolved these problems with easy and fast data migrations.

### **ROOM FOR IMPROVEMENT**

There were restrictions when migrating from older to newer versions of Windows. As soon as the target disk is mounted on the higher level of Windows, NTFS file system will automatically be upgraded by Windows and will no longer be compatible with the source system. This means that migration cannot be resumed and a full refresh was needed to re-synchronize the source and target disks.

### **USE OF SOLUTION**

3 years

### **DEPLOYMENT ISSUES**

Agent Installation fails sometimes for other sites and specific Firewall port needs to be opened between sites to create mobility groups

### **STABILITY ISSUES**

Mobility Groups crashes sometimes and a re-synchronization were needed

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### **SCALABILITY ISSUES**

No, It has more than 100 Mobility groups support and each MG can have more than 10 volume pairs

### **CUSTOMER SERVICE AND TECHNICAL SUPPORT**

Customer Service: 4 out of 5 Technical Support: 5 out of 5

### **PREVIOUS SOLUTIONS**

Yes, Robo Copy but it is difficult to manage multiple and large data migrations. Also It was not a solution for non Windows platform.

### **INITIAL SETUP**

It very easy to setup and manage unless you have network problems.

### **IMPLEMENTATION TEAM**

In-house

### **OTHER SOLUTIONS CONSIDERED**

Yes, Double Take were evaluated but it did not supported Unix Platforms.

### **OTHER ADVICE**

Go Ahead, Its easy and fast to get going with Hetrogenious platform support.

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