



Informatica Cloud Data Integration

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Solution Architect at a software R&D company with 201-500 employees

it_user643899

WHAT IS MOST VALUABLE?

The Mapping Designer allows for declarative ETL development (visual scripting) that leverages a wide array of different transformations. The designer allows for the creation of mappings to be leveraged as templates. Within the templates, parameters can be set up that serve as variables for deployment to mapping configuration tasks. Mapping Configuration Tasks, MCTs, are specific uses of a mapping to fit a situation or set of circumstances.

HOW HAS IT HELPED MY ORGANIZATION?

With my firm, our use of Informatica Cloud is primarily to implement a set of financial integrations from various accounting systems into a Salesforce environment. By leveraging Informatica Cloud Mapping Designer, we were able to create sets of reusable templates that were source agnostic. This made supporting the integration for hundreds of customers feasible with just a small team of integration specialists.

WHAT NEEDS IMPROVEMENT?

There are a small number of UI bugs that occur on occasion. In several browsers, such as Chrome, elements of the UI can disappear when navigating through steps in any of the integration tasks' wizards. Additionally, on data synchronization tasks, the source fields in a mapping can disappear altogether as well. Also, the product is so new, that any points not covered in the documentation prove difficult to research online.

FOR HOW LONG HAVE I USED THE SOLUTION?

I have been using Informatica Cloud for two years.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

There is currently no active failover for Informatica Cloud Secure Agents. This is the service used to process source information in client environments. Therefore if a Secure Agent running a job goes down, the job will not wait or failover to another agent. It will fail as well.



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WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

We have not had any scalability issues so far.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Technical support is stellar. The time zone can prove an issue, as their support is all in Pacific Standard Time (PST).

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

We did not have a previous solution.

HOW WAS THE INITIAL SETUP?

The installation and configuration of the Secure Agent is a breeze.

WHICH OTHER SOLUTIONS DID I EVALUATE?

Jitterbit, SnapLogic, and MuleSoft were evaluated.

WHAT OTHER ADVICE DO I HAVE?

Informatica is likely to make this their flagship product. It is a solid investment to move to this ETL now. There will continue to be a slew of new features and product improvements in the near future that may increase the cost of the license.

Learn more: [Read 5 reviews of Informatica Cloud Data Integration](#)