



NetApp FAS Series

Review From A Customer



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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Henry

Team Lead at Tata Consultancy Services

WHAT IS MOST VALUABLE?

Better performance and lower costs.

HOW HAS IT HELPED MY ORGANIZATION?

It is a great help.

WHAT NEEDS IMPROVEMENT?

It may need more flexibility to fight with other competing arrays.

FOR HOW LONG HAVE I USED THE SOLUTION?

Over 10 years.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

Nothing special.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

Not really.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No.

HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: Good. Technical Support: Cool.



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WHICH SOLUTIONS DID WE USE PREVIOUSLY?

EMC.

HOW WAS THE INITIAL SETUP?

Straightforward.

WHAT ABOUT THE IMPLEMENTATION TEAM?

Vendor.

WHAT WAS OUR ROI?

Three years.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

Be careful.

WHICH OTHER SOLUTIONS DID I EVALUATE?

EMC.

WHAT OTHER ADVICE DO I HAVE?

Keep up the good work.

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