



Oracle Enterprise Manager Review From A Customer



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Review by a Real User

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VALUABLE FEATURES

Consolidate information and access to my databases into a single portal.

IMPROVEMENTS TO MY ORGANIZATION

We increased our capacity and speed of detection, diagnose & resolution of database issues.

ROOM FOR IMPROVEMENT

UI is the part that I like to see improved in the future.

USE OF SOLUTION

I have been using EM for almost 6 years.

DEPLOYMENT ISSUES

Not so much, and all easily fixed.

STABILITY ISSUES

Not in version 12c, EM uses Database 11gR2 and WebLogic that both have superb stability.

SCALABILITY ISSUES

None and, in case of need, we can always add another WebLogic Server or another node to the database tier.

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: Oracle Support is very good most of the time. Technical Support: You start with junior technicians, but you can escalate if necessarily.



Oracle Enterprise Manager

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PREVIOUS SOLUTIONS

No, previously we used Enterprise Manager Database Console, that is a local DB console.

INITIAL SETUP

We're used to Oracle products, so the deployment wasn't complex at all.

IMPLEMENTATION TEAM

We did the implementation ourselves.

PRICING, SETUP COST AND LICENSING

I don't have a money estimate, but in man-hours, a deploy in a single machine, for an estimate of 100 targets, takes 8 hours.

OTHER SOLUTIONS CONSIDERED

Yes, we evaluated Pandora, Nagios and Zabbix.

OTHER ADVICE

Follow the installation guide step by step, there won't be any surprises. Check your memory, CPU & disk requirements before implementation.

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