



HITACHI
Inspire the Next

Pentaho

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



CIO at a health, wellness and fitness company with 51-200 employees

it_user175566

VALUABLE FEATURES

OLAP analysis (in CE edition JPivot) Dashboards (CDF + CDE)

IMPROVEMENTS TO MY ORGANIZATION

With the launch of Pentaho the organization has aggregated information about the various functional areas and the ability to generate real-time analysis (OLAP) without the need of IT.

USE OF SOLUTION

It's in production since 2010

DEPLOYMENT ISSUES

None encountered.

STABILITY ISSUES

It's fairly stable.

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: I use the CE without support. Technical Support: I use the CE without support.

PREVIOUS SOLUTIONS

Yes. I changed because of costs.



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INITIAL SETUP

The initial setup of the tool is very simple. In the last version we have a marketplace for installing new features in the product.

IMPLEMENTATION TEAM

In-House.

PRICING, SETUP COST AND LICENSING

The cost of initial setup was only for the hours and technical expertise (internal development).

OTHER ADVICE

A very important aspect of performance is the choice of the database to house the data warehouse. I recommend investing time in deciding the engine and architecture. We recommend using oriented columns engines.

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