



Pure Storage FlashArray

Review From A Customer



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Review by a Real User

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SDDC Senior Director at SK Telecom

Sun Kim Dosik

WHAT IS OUR PRIMARY USE CASE?

The primary use case is big data. SAP is very important for our business. We are running our management system on SAP, so it's very critical. We are running SAP S/4HANA and other ERP modules. We run our config on-premise.

WHAT IS MOST VALUABLE?

The most valuable feature is test performance. It helps us store large amounts of data along with providing us faster retrieval of data.

FOR HOW LONG HAVE I USED THE SOLUTION?

We recently deployed the solution.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

The stability is very good.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

The scalability is very good.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

The technical support is okay, but could be improved.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

We switched because the performance was bad with our previous solution, and it was expensive.



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HOW WAS THE INITIAL SETUP?

The initial setup was straightforward.

WHAT ABOUT THE IMPLEMENTATION TEAM?

We deployed it in-house.

WHAT WAS OUR ROI?

We have seen latency improvements.

WHICH OTHER SOLUTIONS DID I EVALUATE?

We also evaluated EMC and HPE. We really needed high performance with large amounts of data. We weren't happy with other vendors, and the speed and the volume of data that they could store, handle, and compress.

WHAT OTHER ADVICE DO I HAVE?

It has been quite satisfactory in performance and scalability. Since we adopted this only a year ago, we will see what happens in the long term, if they will keep up with their quality.

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