

The Tricentis logo consists of a small blue square icon with a white geometric pattern inside, followed by the word "TRICENTIS" in a blue, sans-serif, uppercase font.

Tricentis Tosca

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



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WHAT IS MOST VALUABLE?

Tricentis Tosca is a fast-paced, ever-evolving test automation tool that can solve today's testing requirements and provide fast feedback. The recent version of Tosca introduces a number of exciting features, such as: Web analytics Better identification of test objects Record manual and automated test cases

HOW HAS IT HELPED MY ORGANIZATION?

Easier to maintain than any other tool in the class Fast turnaround Ease of integration with third-party tools

WHAT NEEDS IMPROVEMENT?

Run time test execution status: They have improved on this a bit by introducing a progress bar. However, it can be further improved.

FOR HOW LONG HAVE I USED THE SOLUTION?

I have used it for 3.5 years.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

I encountered deployment issues. However, their support is reasonably good and after some investigation, they finally resolved the problem.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

I only encountered stability issues with versions lower than 8.x. The current version is fairly stable.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

I have not encountered any scalability issues.; it is very easy to scale.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: Customer service is reasonably good. The live chat facility works just fine. Technical Support: I have experienced that the tech support team is a mix of experienced and relatively newer staff. Most of the time, the queries get resolved. The staff is nice and ready to help.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

I previously used a different solution. I switched to Tosca because it has much faster turnaround time and is very easy to scale up.

HOW WAS THE INITIAL SETUP?

Overall setup is reasonably simple. Only a few other settings need to be done before you can start using it, but it depends on what you need.

WHAT ABOUT THE IMPLEMENTATION TEAM?

An in-house team implemented it.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

Pricing and licensing is on the relatively higher side, when compared with other tools in the class. However, you start realising the benefits quite quickly.

WHICH OTHER SOLUTIONS DID I EVALUATE?

Before choosing, I evaluated QTP and Selenium, along with Tosca Testsuite.

Learn more: [Read 8 reviews of Tricentis Tosca](#)