



VMware vRealize Operations (vROps)

Review From A Customer



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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Systems Engineer - VMware at a comms service provider with 1,001-5,000 employees

it_user536112

WHAT IS MOST VALUABLE?

The most valuable features are the custom dashboard, the management pack, reports, and policy.

HOW HAS IT HELPED MY ORGANIZATION?

vROps propose some scheduled reports on the resource consumption for each VM.

WHAT NEEDS IMPROVEMENT?

The policy and some few metrics are not very clear. More explanations would be great.

FOR HOW LONG HAVE I USED THE SOLUTION?

I have been using this product for 2 years.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

I haven't had any issues with stability.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

I haven't had any issues with scalability.

HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Technical support was excellent.

WHICH SOLUTIONS DID WE USE PREVIOUSLY?

We used vCOPS, but vROps is the new version of vCOPS. vROPS has more scalability and more features.



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HOW WAS THE INITIAL SETUP?

The initial setup was very simple. Tuning it is harder.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

It's better to buy vROps as part of the vRealize Suite package or vCloud Suite.

WHICH OTHER SOLUTIONS DID I EVALUATE?

We evaluated VMTurbo and Foglight.

WHAT OTHER ADVICE DO I HAVE?

The design is very important for flows and rules. It is better if you have good vSphere skills.

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