



# CA Privileged Access Manager

## Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



User

**it\_user621822**

### **WHAT IS MOST VALUABLE?**

Monitoring privileged users' actions is valuable because of the high level of trust and wide-ranging access insiders typically enjoy. The impact of an insider breach incident can be quite high.

### **HOW HAS IT HELPED MY ORGANIZATION?**

Integrates your management

### **WHAT NEEDS IMPROVEMENT?**

Customers want simultaneous monitoring of users' actions, so a manager can block the session immediately in case of a user violation.

### **FOR HOW LONG HAVE I USED THE SOLUTION?**

I have used it for six years.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

We had some issues with the load balancing feature when configured for clustering.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

We have not encountered any scalability issues.

### **HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Technical support is average.



## CA Privileged Access Manager

[Read 8 reviews of CA Privileged Access Manager](#)

### **WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

We did not previously use a different solution.

### **HOW WAS THE INITIAL SETUP?**

Initial setup was simple because of the rule-based configuration.

### **WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?**

Reduce the price by subdividing the license bundle.

### **WHICH OTHER SOLUTIONS DID I EVALUATE?**

Before choosing this product, we did not evaluate other options.

### **WHAT OTHER ADVICE DO I HAVE?**

It is the best solution for managing privileged users.

Learn more: [Read 8 reviews of CA Privileged Access Manager](#)