



CA Workload Automation Review From A Customer



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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Infrastructure Team Lead at a tech services company with 10,001+ employees

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WHAT IS OUR PRIMARY USE CASE?

We use it for running jobs of workload automation, specifically bad jobs.

WHAT IS MOST VALUABLE?

The flexibility and the scalability that it can be used from the back-end. It is very user friendly.

HOW HAS IT HELPED MY ORGANIZATION?

It is more scalable. We run around 100K jobs on a daily basis. To manage that much workload on the system, it is very reliable in terms of the uptime on the system.

WHAT NEEDS IMPROVEMENT?

The scalability could be improved upon. According to the roadmap, this should be addressed in upcoming features. The emailing feature that we have, when there is a figure, you fill it in. This should be an emailing feature that is enabled.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

It had downtime, but Sevis has been very supportive in that aspect. We run about 100K jobs on a daily basis, so this adds up to having more critical customers in terms of reliability.

HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

We have used the Techno Global support when we have had issues.

HOW WAS THE INITIAL SETUP?

I was not a part of the initial setup.



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WHAT OTHER ADVICE DO I HAVE?

I would recommend this solution.

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