



McAfee Complete Endpoint Protection

Review From A Customer



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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Task Leader at a government with 1,001-5,000 employees

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VALUABLE FEATURES

The most valuable feature that I've found most useful is the availability of seamless AES 256 full-disk encryption.

IMPROVEMENTS TO MY ORGANIZATION

I don't need to worry about the content of a laptop if it's lost or stolen. It provides better security of laptops when doing foreign travel.

ROOM FOR IMPROVEMENT

I think encryption needs to move to an all hardware-based solution. Software encryption is less efficient than hardware-based. Intel purchased McAfee a few years ago, so this company is set up from the chipset point-of-view.

USE OF SOLUTION

We've used it for six years.

DEPLOYMENT ISSUES

Initially, we ran into issues running full-disk encryption and certain versions of disk defragmentation software. However, this has now been resolved.

STABILITY ISSUES

There have been no issues with the stability.

SCALABILITY ISSUES

We have had no issues scaling it for our needs.



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CUSTOMER SERVICE AND TECHNICAL SUPPORT

9/10. I've found technical support to be very good and responsive.

PREVIOUS SOLUTIONS

We selected this endpoint protection solution due to its multi-platform support, not just Windows (e.g BitLocker). Other reasons were that it has enterprise key storage and recovery, which is very important to us.

INITIAL SETUP

It's fairly easy to get going. It's been around for a while now, and there are lots of use cases. You just need to follow the best practice installation documentation.

IMPLEMENTATION TEAM

We implemented it with the help of a McAfee vendor team.

PRICING, SETUP COST AND LICENSING

Everything has a cost. During the initial product evaluation, price was considered but it was not a show stopper.

OTHER ADVICE

The central management console, ePO, is very useful. It incorporates file/folder encryption as well as encrypted thumb drive registration and policy management.

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