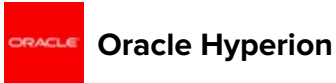




Oracle Hyperion

Review From A Customer



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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Oracle EPM Solution Architect at a tech services company with 51-200 employees

it_user205302

VALUABLE FEATURES

The Essbase cube size scalability and also the calculation scrip functions.

IMPROVEMENTS TO MY ORGANIZATION

This product has been helping the organization to implement complex budgeting models.

ROOM FOR IMPROVEMENT

In my opinion, the reporting features could be visually better, and prettier, than it is so far.

USE OF SOLUTION

I've used Hyperion Planning for over eight years as well as Account Manager Oracle.

DEPLOYMENT ISSUES

No issues encountered.

STABILITY ISSUES

No issues encountered.

SCALABILITY ISSUES

No, far from it.

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: 9/10. Technical Support: 7/10 - The Oracle support has loads to improve on in my opinion.



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PREVIOUS SOLUTIONS

Yes. I have used SAP BPC and IBM Cognos. Both of them have no scalability unlike Hyperion Planning.

INITIAL SETUP

Straightforward.

IMPLEMENTATION TEAM

I always implement solutions through a management consultancy team, because of their high level of expertise.

PRICING, SETUP COST AND LICENSING

The initial cost was around US\$300K and the actual cost is just the annual support fee.

OTHER SOLUTIONS CONSIDERED

Yes, we also looked at IBM Cognos and SAP BPC.

OTHER ADVICE

Architect design considering solution scalability is essential for a successful implementation.

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