



VERITAS

# Veritas Backup Exec

## Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

---

## Review by a Real User

Verified by IT Central Station



Service Engineer with 501-1,000 employees

**ServiceE328e**

### **WHAT IS OUR PRIMARY USE CASE?**

We use this solution for backing up our network servers. This includes our Oracle SQL databases, Windows backup, Direct Control, Active Directory, and our Exchange server. We are using the on-premise deployment model.

### **HOW HAS IT HELPED MY ORGANIZATION?**

Most companies are now implementing network servers, and we have done the same. This solution works well and has good integration with technologies such as VMware and Hyper-V.

### **WHAT IS MOST VALUABLE?**

The most valuable feature is the backing up of our network servers.

### **WHAT NEEDS IMPROVEMENT?**

This solution does not support image-level backup of a physical server. The backup and restore process should be faster.

### **FOR HOW LONG HAVE I USED THE SOLUTION?**

I have been using this solution for more than ten years.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

This solution is very stable.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

Scalability of this solution is good.



## Veritas Backup Exec

[Read 17 reviews of Veritas Backup Exec](#)

### **HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Technical support for this solution is very good.

### **IF YOU PREVIOUSLY USED A DIFFERENT SOLUTION, WHICH ONE DID YOU USE AND WHY DID YOU SWITCH?**

I use multiple solutions for backup and recovery. I currently work with Commvault and Veeam. In the past, I have used also used CloudFare and Acronis.

### **HOW WAS THE INITIAL SETUP?**

The initial setup of this solution is straightforward. The deployment takes between one and two hours. One person is sufficient for the installation, although you may need help from other people for the integration with other solutions. One administrator is enough to maintain this solution.

### **WHAT ABOUT THE IMPLEMENTATION TEAM?**

I work as a consultant for Veritas and I implement this solution for other companies.

### **WHICH OTHER SOLUTIONS DID I EVALUATE?**

The three most popular solutions are Veritas, Veeam, and Commvault.

### **WHAT OTHER ADVICE DO I HAVE?**

My advice to anybody who is implementing this product is to read the admin guide. It is important to look at the prerequisites, such as the operating system version. Find out whether you satisfy the minimum requirements for compatibility. I would rate this solution an eight out of ten.

[Read 17 reviews of Veritas Backup Exec](#)