



**IBM.**

**IBM MQ**

**Review From A Customer**

From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



Systems Engineer at a financial services firm  
with 10,001+ employees

**it\_user632691**

### **WHAT IS MOST VALUABLE?**

We can do the authentication and authorization of incoming requests using IBM WebSphere and DataPower. That's important to us because we can confidentially send the data with restrictions to other platforms.

### **HOW HAS IT HELPED MY ORGANIZATION?**

In terms of benefits, our customers are happier since we are doing a good job.

### **WHAT NEEDS IMPROVEMENT?**

In the next release, we would like to see more authentication capabilities embedded and included in the existing product.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

I don't know about the stability.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

We are good with the scalable data in the product.

### **HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

I haven't used the technical support.

### **HOW WAS THE INITIAL SETUP?**

I was not involved in the initial setup.



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**WHICH OTHER SOLUTIONS DID I EVALUATE?**

I'm not sure about alternative solutions considered.

**WHAT OTHER ADVICE DO I HAVE?**

I definitely recommend them. When selecting a vendor, we are looking for timely interaction. In case there any issues, we need to get support immediately.

Learn more: [Read 9 reviews of IBM MQ](#)