



Oracle OBIEE

Review From A Customer



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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Hyperion Applications Manager at a retailer
with 1,001-5,000 employees

it_user275139

VALUABLE FEATURES

Dashboards, Alerts, BI Publisher. Together these 3 features make this product a great tool to present data. Users can also create ad hoc analyses easily. Integrates very well with a wide variety of data sources making it easy to present data from multiple sources in a single place.

IMPROVEMENTS TO MY ORGANIZATION

One stop shop for all reporting, data integrity, and compliance with company standards.

ROOM FOR IMPROVEMENT

Performance for large data sets.

USE OF SOLUTION

12 years

DEPLOYMENT ISSUES

Setting up SSL can be complex. Documentation is confusing. But other sources of information such as blogs really help.

SCALABILITY ISSUES

Sometimes when lots of users get in and try to run the same report at the same time with different parameters.

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: Prompt but not always helpful. Technical Support: Poor



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INITIAL SETUP

Depends on the requirements and infrastructure, but proper planning makes it pretty straightforward.

IMPLEMENTATION TEAM

In-house

PRICING, SETUP COST AND LICENSING

Being rollover customers from a previously owned company there was confusion about licensing. Talking to an Oracle rep helped.

OTHER ADVICE

Excellent BI tool that is flexible and user-friendly, and getting better with each new release.

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