



Oracle OBIEE

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Principal Analyst System at AFDB

Reviewer590

WHAT IS OUR PRIMARY USE CASE?

I use this primarily for our passports.

WHAT IS MOST VALUABLE?

The most valuable feature is the openness of the solution. It helps us integrate some of our clients.

WHAT NEEDS IMPROVEMENT?

The functionality is in need of improvement. We find the graphs need to be upgraded.

FOR HOW LONG HAVE I USED THE SOLUTION?

One to three years.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

The stability is good. But, we are a small team. We have not yet tested it in a larger setting.

HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

In terms of tech support, we have our own technicians. But, we did register for their help. When we register a call, it takes time for them to respond to us.

WHICH SOLUTIONS DID WE USE PREVIOUSLY?

We used Microsoft BI in the past.



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WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

The pricing we negotiated with Oracle. But, I do not have details.

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