



Oracle VM

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Manager, ERP Technical Support at a pharma/biotech company with 1,001-5,000 employees

it_user521604

WHAT IS MOST VALUABLE?

Virtual machines are much cheaper than having physical machines. They are rolling out new machines very quick and fast. It saves time and saves cost, that's how we feel; and also the systems are more reliable.

HOW HAS IT HELPED MY ORGANIZATION?

Saves time for procuring the new hardware. No more physical space sitting on the data centers.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

It's stable. There are still ways you can break the system, but it's very minimal, compared to a physical system.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

For real hardware, scalability is challenging. But with virtual, you can scale without affecting the software applications, you can still reconfigure the hardware. Whenever we ask them to increase the RAM or other things, they can do it, and never come back and say well, it's VM's role. But every two years, we need to update the VM build; that we know. After four years, our VMs get old, so we need to replace them.

HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

So far the response is good. Our team never comes back and says Oracle is giving us a hard time.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

It's a challenge for us to keep investing in it. We are a manufacturing company, not an IT company. Whenever Oracle comes, say every three to five years, and says everybody change the system, you need to find the budget for that. And in a year, it's going to be outdated again, right? After four years, my system has become completely outdated.



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WHICH OTHER SOLUTIONS DID I EVALUATE?

I'm sure there is one product, Oracle Data Integrator for loading bulk data from one system to another. We just starting using it. It's a very good product, but we haven't used all the features. Once we explored all the features, we got feedback from the company. I know so far that it's good.

WHAT OTHER ADVICE DO I HAVE?

I know that everything is on the cloud; but eventually, if you are a new startup company, go to the VM. You have control over what you have, while at the same time, not dependent on the hardware.

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