



# Qlik Sense

# Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



**Joe Easley**

Strategy & Solutions Manager at a logistics company with 501-1,000 employees

### **WHAT IS OUR PRIMARY USE CASE?**

My organization implemented Qlik Sense as a SEED platform to replace our current BI tools and reporting platforms.

### **HOW HAS IT HELPED MY ORGANIZATION?**

We have been able to create quick, accurate consolidated dashboards in all operational BUs and client-facing teams.

### **WHAT IS MOST VALUABLE?**

The flexibility of a non-IT developed solution allows for fast to market solutions. We also have had an easy time supplying content to our customers.

### **WHAT NEEDS IMPROVEMENT?**

It needs continued improvement on its visualizations and content customization. I would also like to more easily themed environments.

### **FOR HOW LONG HAVE I USED THE SOLUTION?**

One to three years.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

No stability issues.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

No scalability issues.

**HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Support has been fantastic. They are always helpful and quick.

**WHICH SOLUTIONS DID WE USE PREVIOUSLY?**

Our previous solution was too difficult to use when obtaining new content.

**HOW WAS THE INITIAL SETUP?**

The initial setup was easy.

**WHAT ABOUT THE IMPLEMENTATION TEAM?**

Qlik provided a great implementation solutions team.

**WHAT WAS OUR ROI?**

Our ROI is strong. We do not have a dollar for dollar comparison, but we are better at providing service which has stabilized customer relations which were previously tense.

**WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?**

Know your needs when going into the purchasing decision.

**WHICH OTHER SOLUTIONS DID I EVALUATE?**

We evaluated Sisense and Tableau.