



# SAP Data Services

## Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



Senior Technical Consultant at a tech services company with 501-1,000 employees

**it\_user155007**

### **WHAT IS MOST VALUABLE?**

- Its single infrastructure for Data Migration and Data Integration. - Heterogeneous processing with broad database support. - Parsing, Standardization and Cleansing the Data. - Matching and consolidation of records. - Multi-user support and security with central repository. - Instant trace-ability with impact analysis and data lineage functionality.

### **HOW HAS IT HELPED MY ORGANIZATION?**

It helps our organization and our clients achieve its goals and objectives by having the right information at the right time and at the right people. We can standardize business information though data is disparate or came from many sources like flat files (CSVs, Textfiles, Excel files), RDBMS, Application Systems and etc. With this product you can align your information with the business process and can provide Enterprise Data Warehouse that will suit to your reporting needs.

### **WHAT NEEDS IMPROVEMENT?**

I think it has a little trouble handling more users running parallel batch jobs in one job server but minimal.

### **FOR HOW LONG HAVE I USED THE SOLUTION?**

SAP BusinessObjects Data Services 3.1,3.2, 4.0 and 4.1 (SAP) for 5.3 years

### **WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?**

Yes but minimal and can be resolve quickly.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

None.

**WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

None.

**HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Customer Service: 4.5 out of 5. Technical Support: 4.5 out of 5.

**WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

Yes, because its more dynamic and has so many features.

**HOW WAS THE INITIAL SETUP?**

Straightforward. You just have to follow the guides, check Product Availability Matrix (PAM) and if issues related to sources and targets arise do some research.

**WHAT ABOUT THE IMPLEMENTATION TEAM?**

Both. 4.7 out of 5.

**WHAT WAS OUR ROI?**

300%.

**WHAT OTHER ADVICE DO I HAVE?**

You can leverage this product in all your business needs regarding data or information or any business requirements in the systems but first you must find a dedicated consultant or developer for this product and they should also train the people from your organization.

Learn more: [Read 7 reviews of SAP Data Services](#)