



Sophos Cyberoam UTM

Review From A Customer



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Review by a Real User

Verified by IT Central Station



Sr. System Administrator at a engineering company with 1,001-5,000 employees

it_user232035

VALUABLE FEATURES

Management Console Security Bandwidth management

USE OF SOLUTION

I've used it for six years.

DEPLOYMENT ISSUES

Yes once when we updated a new firmware, then we again rolled back to previous one.

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: Customer service is very poor. Technical Support: They have good technical support.

INITIAL SETUP

When we purchased it, it was complex, but now it's straightforward. The SSO is introduced in our premise only. At that time we only had the requirement of SSO.

IMPLEMENTATION TEAM

The first time through the vendor, and the second time our own in house team did it.

PRICING, SETUP COST AND LICENSING

Pricing and licensing is high.

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