



# Sophos Cyberoam UTM

## Review From A Customer



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## Review by a Real User

Verified by IT Central Station



**Mpendulo Mhlaba**  
©

Business Development Executive at a tech vendor with 1,001-5,000 employees

### **HOW HAS IT HELPED MY ORGANIZATION?**

There has been great productivity as, during working hours, I have managed to to set them to view that which relates to the nature of our business.

### **WHAT IS MOST VALUABLE?**

Content filtering, as this enables me to control that which employees can view at different time quotas.

### **WHAT NEEDS IMPROVEMENT?**

VPN configuration is not very swift.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

None.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

None.

### **HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Seven out of 10.

### **WHICH SOLUTIONS DID WE USE PREVIOUSLY?**

Cisco. Changed solutions due to its command based interface.



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**HOW WAS THE INITIAL SETUP?**

It was straightforward and much simpler to set up than expected.

**WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?**

It is very reasonably priced as compared to other solutions in the market.

**WHICH OTHER SOLUTIONS DID I EVALUATE?**

I only evaluated Cyberoam and found it to not be user friendly.

**WHAT OTHER ADVICE DO I HAVE?**

It is certainly worth a try as it does the job well.

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