



Symantec Endpoint Protection (SEP)

Review From A Customer



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Review by a Real User

Verified by IT Central Station



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WHAT IS MOST VALUABLE?

Central management Group update points (GUPs): They are valuable when throttling new updates through a slower WAN.

HOW HAS IT HELPED MY ORGANIZATION?

Reduced burden of responding to alerts. Granular security lets lower level techs triage issues as they come in.

WHAT NEEDS IMPROVEMENT?

Reporting without Altiris should be improved. More cloud-based functionality, but that seems happening going forward. It should have hypervisor level AV protection for VMs, so you do not need a client on the systems.

FOR HOW LONG HAVE I USED THE SOLUTION?

Five years supporting it.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

Random issues with the apps. The built in firewall is tricky sometimes to get an app working in it.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No, I have not. I have always found Symantec Endpoint Protection (SEP) to be scalable.

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