



Tableau

Review From A Customer



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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



ACS/OPS at a logistics company with 10,001+ employees

Fernando Chang

WHAT IS OUR PRIMARY USE CASE?

I use this program to visualize the data sets from front-line employees. Primarily, the tool is used for visualizing data.

HOW HAS IT HELPED MY ORGANIZATION?

We are able to create reports that are more helpful to our front-line employees. They are able to implement decisions much faster.

WHAT IS MOST VALUABLE?

The friendliness and easy way of using the platform. I think that as a new user it is easy to learn, and really easy and quick to try and learn from mistakes.

WHAT NEEDS IMPROVEMENT?

Their training. I've been looking for ways in which we can start training more people to it, and it has shown that other platforms have more access to training than Tableau.

FOR HOW LONG HAVE I USED THE SOLUTION?

Less than one year.

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