



Comindware Tracker

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Business Intelligence Consultant at a consultancy

Jonathan Kenson

WHAT IS OUR PRIMARY USE CASE?

We are using Comindware Tracker to build and run custom workflow apps across the company. We have already automated a bulk of routine workflows like SLA tracking, document approvals, client request management, etc.

HOW HAS IT HELPED MY ORGANIZATION?

It has enabled us to quickly build end-to-end management of back-office workflows and automate a number of manual steps.

WHAT IS MOST VALUABLE?

Comindware Tracker gives a lot of configurations and business rules to the administrators, and these can also be delegated to business users so that they could build and maintain their own step-based workflows. No coding required.

WHAT NEEDS IMPROVEMENT?

It lacks workflow samples, which would make it even easier for non-technical users to build their own apps.

FOR HOW LONG HAVE I USED THE SOLUTION?

One to three years.

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