



SAP BusinessObjects Business Intelligence Platform

Review From A Customer

SAP BusinessObjects Business Intelligence Platform

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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Consultant at a tech services company with 51-200 employees

it_user115764

VALUABLE FEATURES

The Universe in BO ensures consistent coding for business rules etc.

IMPROVEMENTS TO MY ORGANIZATION

Made reporting of data from the ERP systems in Oracle more consistent.

ROOM FOR IMPROVEMENT

None

USE OF SOLUTION

3 years - Blokker and BT, Netherlands

DEPLOYMENT ISSUES

None

STABILITY ISSUES

None

SCALABILITY ISSUES

None

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: Good Technical Support: Good

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PREVIOUS SOLUTIONS

Reporting was previously done ad-hoc.

INITIAL SETUP

I was not involved in the setup of the solution.

IMPLEMENTATION TEAM

We implemented in-house with assistance from BO and consultants.

PRICING, SETUP COST AND LICENSING

Not involved in the setup or costs of the product.

OTHER SOLUTIONS CONSIDERED

I was not involved in the decision-making process.

OTHER ADVICE

Check out the competition - SAP BO is expensive.

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