



Microsoft Azure

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Consultant at a tech services company with 51-200 employees

SrEngineer672

WHAT IS MOST VALUABLE?

Scalability, affordability and the flexibility of the product.

HOW HAS IT HELPED MY ORGANIZATION?

You can off-site required services to help mitigate risk You can take advantage of the scalability to have short term high intensive processes be used by their services You can totally take away the need for any server hardware in your organisation

WHAT NEEDS IMPROVEMENT?

Probably the 2 main areas where things could be improved are getting direct console access to VM's and its Azure backup solution to add backup types (eg System State).

FOR HOW LONG HAVE I USED THE SOLUTION?

3 months

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

We went with the volume license of credits and still find it difficult to activate those credits as there is a particular website you have to go to.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

There has been documented issues with stability, however we did not experience it.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No issues encountered.



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HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: Good, I can shoot email questions and get responses in a good amount of time. Technical Support: I haven't had to raise a technical support for Azure though for Office 365 I have and I've found it excellent.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

We looked at AWS, a locally based cloud provider and a datacentre.

HOW WAS THE INITIAL SETUP?

It was a learning curve to get it up and running. If I had prior training I would have found it straight forward but the time lines for implementation meant I had to "dive in".

WHAT ABOUT THE IMPLEMENTATION TEAM?

In-house

WHAT WAS OUR ROI?

We are able to provide services to clients that allows us get a good ROI once we have deployed Azure to them.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

Setup cost with Azure is minimal for what they are supplying. Everything takes less than 10 minutes to deploy. Day to Day costs is what you use, we can now review those costs and look at the new features (Automation) to make those costs even more efficient.

WHICH OTHER SOLUTIONS DID I EVALUATE?

We looked at AWS, a locally based cloud provider and a datacentre.

WHAT OTHER ADVICE DO I HAVE?

Get onboard with Microsoft and the Azure team and listen out to their partner training. They did a big Azure for IT Pros via their channel 9 msdn a few weeks ago. There is plenty of webinars and e-books which will teach you what you want to know.

Learn more: [Read 10 reviews of Microsoft Azure](#)