



# Microsoft Project Server

## Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



Sr Technical Consultant at a tech company  
with 501-1,000 employees

it\_user574122

### WHAT IS MOST VALUABLE?

The project management, scheduling and resource management features are most valuable to us.

### HOW HAS IT HELPED MY ORGANIZATION?

It has improved the structured PMO process and implementation in our organization.

### WHAT NEEDS IMPROVEMENT?

The stability and performance in enterprise-grade farm implementations needs to be improved.

### FOR HOW LONG HAVE I USED THE SOLUTION?

I have been using the current version for the last four months. The old versions I have used for around six years, i.e., 2010 and 2013.

### WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

There are issues with bugs and things break, when the scale is increased.

### WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

We encountered scalability issues, i.e., the features were breaking.

### HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

I would give the technical support a 8/10 rating.



## Microsoft Project Server

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### **WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

Previously, we were using a different technology.

### **HOW WAS THE INITIAL SETUP?**

The setup process requires technical operations.

### **WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?**

You should buy as much as is necessary.

### **WHICH OTHER SOLUTIONS DID I EVALUATE?**

We did not evaluate other options but we have used other similar tools.

### **WHAT OTHER ADVICE DO I HAVE?**

Planning and expertise is required.

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