



Veeam Backup & Replication

Review From A Customer



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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



IT Systems Engineer at a healthcare company with 51-200 employees

it_user165915

VALUABLE FEATURES

Continuous Data Backup and Replication features that allow us to have our entire Virtual Infrastructure recoverable in minutes.

IMPROVEMENTS TO MY ORGANIZATION

Before this product we were using something else that was entirely unreliable for our company. Backups need to be counted on. In Feb of 2014 in Columbus, Ohio there was a major Power Failure downtown that was the result of a gas explosion of the corner of our Data Center. Entire Data Center was offline for a week. (Catastrophic Event could be classified as a Disaster). With a proper configuration of this product we were able to restore the Hyper-V Infrastructure to our 2nd Data Center and restore functionality to about 20 Hospitals and Imaging centers around the state of Ohio. (Tier1 systems were restored with in 30 minutes and remaining filtered in).

ROOM FOR IMPROVEMENT

Being able to Backup from Cloud Services like Azure Better Logging to assist you in determining root causes of failures Better Traffic Throttle Monitoring

USE OF SOLUTION

18 months.

DEPLOYMENT ISSUES

Yes but easily resolved with the support from our Sales/Tech team provided by VEEAM.

STABILITY ISSUES

None.



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CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: Very Good. Technical Support: Very Good.

PREVIOUS SOLUTIONS

Unreliable /success-failure rates.

INITIAL SETUP

Very Straightforward.

IMPLEMENTATION TEAM

In-house.

ROI

Hard to say but I would say the company wouldn't be around based on the event described above.

PRICING, SETUP COST AND LICENSING

Initial Software costs includes 3 yrs of support = \$65000 for 20 HyperV Servers.

OTHER SOLUTIONS CONSIDERED

We looked at AppAssure (DELL) and CommVault.

OTHER ADVICE

Do your research but by far this is one of the best products out there. Agentless is a very good thing to leverage in a Backup Software.

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