



Veeam Backup & Replication

Review From A Customer



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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Server Administrator at a religious institution with 501-1,000 employees

it_user176604

WHAT IS MOST VALUABLE?

Replication WAN Accelerator Backup Ease of use File Level restoration

HOW HAS IT HELPED MY ORGANIZATION?

Restores are faster. Moving virtual machines from one location to another is easier and is far less time consuming than Tape backups. Setting up jobs replicas or backup jobs is also quick and easy.

WHAT NEEDS IMPROVEMENT?

Backup compression. It has got better but still could improve somewhat.

FOR HOW LONG HAVE I USED THE SOLUTION?

3+ years (I started with the Veeam Free Edition and have used the Full Product since 6.5)

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

The only issues i've had is with updates. The program will error and then the server needs rebooting or the patch reapplied. I have only noticed that issue with version 7.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

Only stability issues are as i stated in the above question.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No issues. You can make many repositories in all different locations if needed.



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HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: 4/5 as the support is very good and responsive. I have always received the correct answer the first time calling.
Technical Support: Same as Customer Service. Top Notch. Always very responsive and get the answer the first time. Tech's really know their product well.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

Nope. I have always used Veeam for virtual machines and Backup Exec for physical boxes.

HOW WAS THE INITIAL SETUP?

Set up is very easy. Pick your proxy server, set up the repositories and off you go.

WHAT ABOUT THE IMPLEMENTATION TEAM?

In house with only the documents from Veeam. No problems at all.

WHAT WAS OUR ROI?

This is a good question. Veeam is competitively priced. When compared to Tape or other virtual solutions Veeam is by far the most cost effective. I spend 75-80% less time managing backups than i used too. Troubleshooting is easier, and it has less moving parts than traditional backup solutions.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

I can't remember. Veeam is licensed by processor and I would say it is much cheaper than it's competitors.

WHICH OTHER SOLUTIONS DID I EVALUATE?

Not really Veeam is far and away the market leader for virtual environment. I have looked at vRanger and Appassure.

WHAT OTHER ADVICE DO I HAVE?

Don't wait. It is a very simple install and your backup and replication jobs will run better than ever.

Learn more: [Read 22 reviews of Veeam Backup & Replication](#)