



Veeam Backup & Replication

Review From A Customer



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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Data Center Operations Manager at a financial services firm with 51-200 employees

it_user199806

WHAT IS MOST VALUABLE?

Exchange and File server backup are valuable features.

HOW HAS IT HELPED MY ORGANIZATION?

Versions of backup files helped us to recover files as per users requirement.

WHAT NEEDS IMPROVEMENT?

Virtual Environment

FOR HOW LONG HAVE I USED THE SOLUTION?

I've used it for seven years.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

No, but deployment is bit complicated.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

Having issues with the hardware.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

Tape base backup and data is spread across the tapes.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: 2/10. Technical Support: 2/10.



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WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

We previously used the Windows backup solution and we changed to Tivoli for automated backups and multiple copies of backup sets to comply with central bank policy to keep the backup data offsite and out of the country.

HOW WAS THE INITIAL SETUP?

Initial set up was bit complicated. Policy definition is not easy.

WHAT ABOUT THE IMPLEMENTATION TEAM?

We used a vendor team whose expertise was 2/10.

WHAT WAS OUR ROI?

It's not 100%.

WHICH OTHER SOLUTIONS DID I EVALUATE?

No. We did not do an evaluation.

WHAT OTHER ADVICE DO I HAVE?

Good product but not it's suitable for a virtual environment.

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