



Wrike

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Software Trainee at a tech services company with 51-200 employees

it_user205140

VALUABLE FEATURES

I like that we can collaborate with email functionality by just adding @ with the username..

IMPROVEMENTS TO MY ORGANIZATION

It's an excellent project management tool in creating a successful project. It allows all members of the team to share information and focus on the goal. Resources are also available and can easily be shared.

ROOM FOR IMPROVEMENT

The time entry functionality needs improvement.

USE OF SOLUTION

I've used it for about a year and a half.

DEPLOYMENT ISSUES

No, we haven't had any issues with deployment.

STABILITY ISSUES

No, we haven't had any issues with stability.

SCALABILITY ISSUES

No, we haven't had any issues with scalability.



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CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: 9 out of 10 Technical Support: 10 out of 10

PREVIOUS SOLUTIONS

Yes, previously we using a different project management tool, in that there was lack of features which are now available in Wrike, helpful for team collaboration as well as task management.

INITIAL SETUP

It is straightforward, easy to setup easy to use.

IMPLEMENTATION TEAM

8 out of 10

ROI

It returns more than what we invested in Wrike.

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